

ZOOMING AND MEDIATING

1. Topics by Attendees
2. Situs of Mediation
3. Attendance by Insurance Representative
4. Decision Fatigue
5. Tells
6. Advance Planning
 - a. Briefing
 - b. Technology testing
 - c. Pre mediating communications
 - i. Attorney
 - ii. Client
 - d. Exchanging info for back up
 - i. Emails, text
 - ii. Cell phones
7. ideas that work
 - a. Staggering starting time
 - b. Joint sessions
 - c. Calling, texting and email.
 - d. What to do when technology fails
 - e. Up close and personal